Energy Charter Disclosure Report 2025

CS energy

About this report

CS Energy is a foundation signatory to the Energy Charter – a whole-of-sector initiative that involves collaboration across the energy supply chain to deliver better outcomes for customers and communities. Each financial year, signatories report on how their business is progressing against the Energy Charter's five principles through public disclosure reports.

Cover: Community Engagement Advisor (Callide Power Station) Caitlin Loader with a student from C&K Biloela Community Childcare Centre, which received sponsorship from CS Energy for their garden project.

Acknowledgement of country

CS Energy acknowledges the Traditional Owners of the land on which we operate, and the land where we are building new energy assets. We pay our respects to their elders past and present, and recognise their continuing connection to the land, waters and community.

Contents

A message from our CEO

It was a privilege to step into the CEO role at CS Energy in June 2025. CS Energy has a new Board and Executive Team, bringing fresh energy and focus to the business. This leadership renewal signals a clear shift toward greater accountability and performance.

As Queensland navigates its energy transition, CS Energy's role is clear. We are committed to becoming a safer and better business, and investing in the right mix of assets to provide system reserves and unlock new sources of firm energy. Reliability for consumers requires a mix of technologies that can respond to variable demand, support system security and offer duration diversity.

Our traditional coal generation assets remain critical to supporting reliability during the energy transition and we will invest in them for as long as they are needed. In FY2025 we commissioned two new assets – the Chinchilla and Greenbank batteries. These utility scale batteries provide fast-response firming capacity and play a critical role in supporting grid stability during peak demand periods. We have also invested in two large-scale wind projects, and progressed planning and development for a gas peaking power plant to an advanced stage.

On 4 April 2025, a major operational safety event took Unit C3 at Callide Power Station offline for approximately eight weeks. The Board acted decisively following this incident to stabilise operations and chart a path towards addressing underlying safety, governance and accountability issues in the business.

CS Energy is entering a pivotal phase in its evolution, one that takes responsibility for both the challenges we have faced and the opportunities ahead. Our focus is on executing the fundamentals well and embedding discipline across every part of the business. We have made significant progress in strengthening our operations since the Callide Unit C3 incident. After the reporting period, we released the Unit C3 investigation report, and its findings have informed our ongoing work to build a safer and better CS Energy.

This will be CS Energy's final Energy Charter Disclosure Report. However, our commitment to placing customers and stakeholders at the heart of our operations and energy solutions continues. In FY2026 the Energy Charter will shift from individual signatory disclosures to collective accountability through #BetterTogether initiatives and reporting.

CS Energy congratulates the Energy Charter on the progress it has made to deliver better customer and community outcomes since its inception in 2019.

Brian Gillespie
Chief Executive Officer

Stakeholder engagement

CS Energy's Stakeholder Advisory Council provides a regular forum for us to connect with our customers and stakeholders to discuss issues important to them and consider their perspectives in our decision-making process.

We sought feedback from the council early in the draft phasing of this report in April 2025. Their key feedback was:

- The Energy Charter report is an opportunity to be transparent about what did and did not work and not to just present the success stories for the business. Report on your progress 'warts and all'.
- Provide information about environmental controls at our wind farm projects.
- Energy affordability remains a key issue of interest.

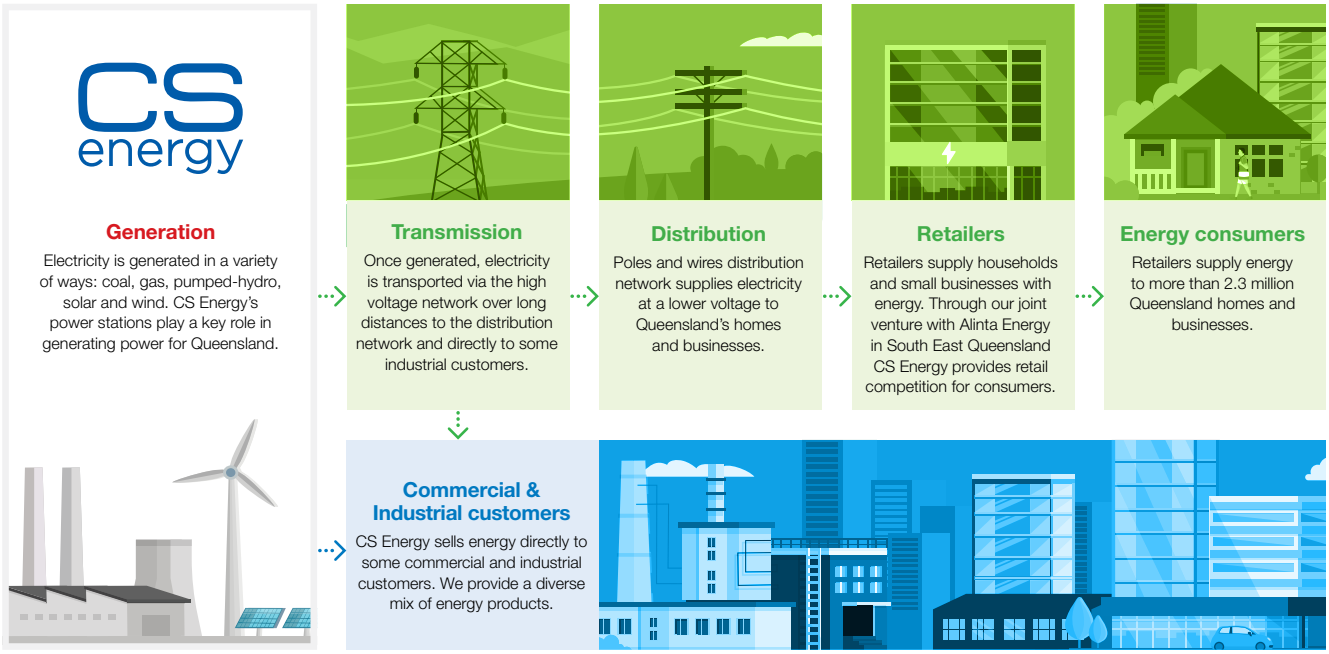
We have incorporated these topics into the report and will seek their feedback on the final report at our upcoming Stakeholder Advisory Council meeting in October 2025. CS Energy will publish a summary of their feedback, and our actions in response, in our Feedback Report to the Energy Charter in November 2025.

About CS Energy

CS Energy is a Queensland Government-owned and based energy company with operations in Central Queensland, the Western Downs, and South East Queensland. We employ more than 740 people who live and work in the communities in which we operate.

Our core business is generating and selling electricity in the National Electricity Market (NEM) where we have an energy portfolio of more than 3,600 megawatts (MW). CS Energy's purpose of ***Delivering energy today, powering your tomorrow*** captures the dual nature of what we aim to do – run a successful thermal generation business, and evolve into a diversified energy business exploring new markets, products, and partnerships.

Our role in the electricity supply chain



Our customers

CS Energy provides retail electricity services to large commercial and industrial customers in Queensland including mines, airports, ports and Queensland Government departments and agencies.

Our dedicated Retail Business Team has significant energy market expertise and works directly with our customers to provide bespoke energy solutions, including firmed renewable energy, electric vehicle charging and demand management services.

We also have a 50/50 retail joint venture (JV) with Alinta Energy to provide electricity to residential and small commercial customers in the Energex Distribution Area in South East Queensland. Under the JV, CS Energy generates and supplies wholesale electricity and Alinta Energy manages the retail business.

In the wholesale market, our customers are large businesses that use financial derivatives to manage their exposure to pool price volatility.

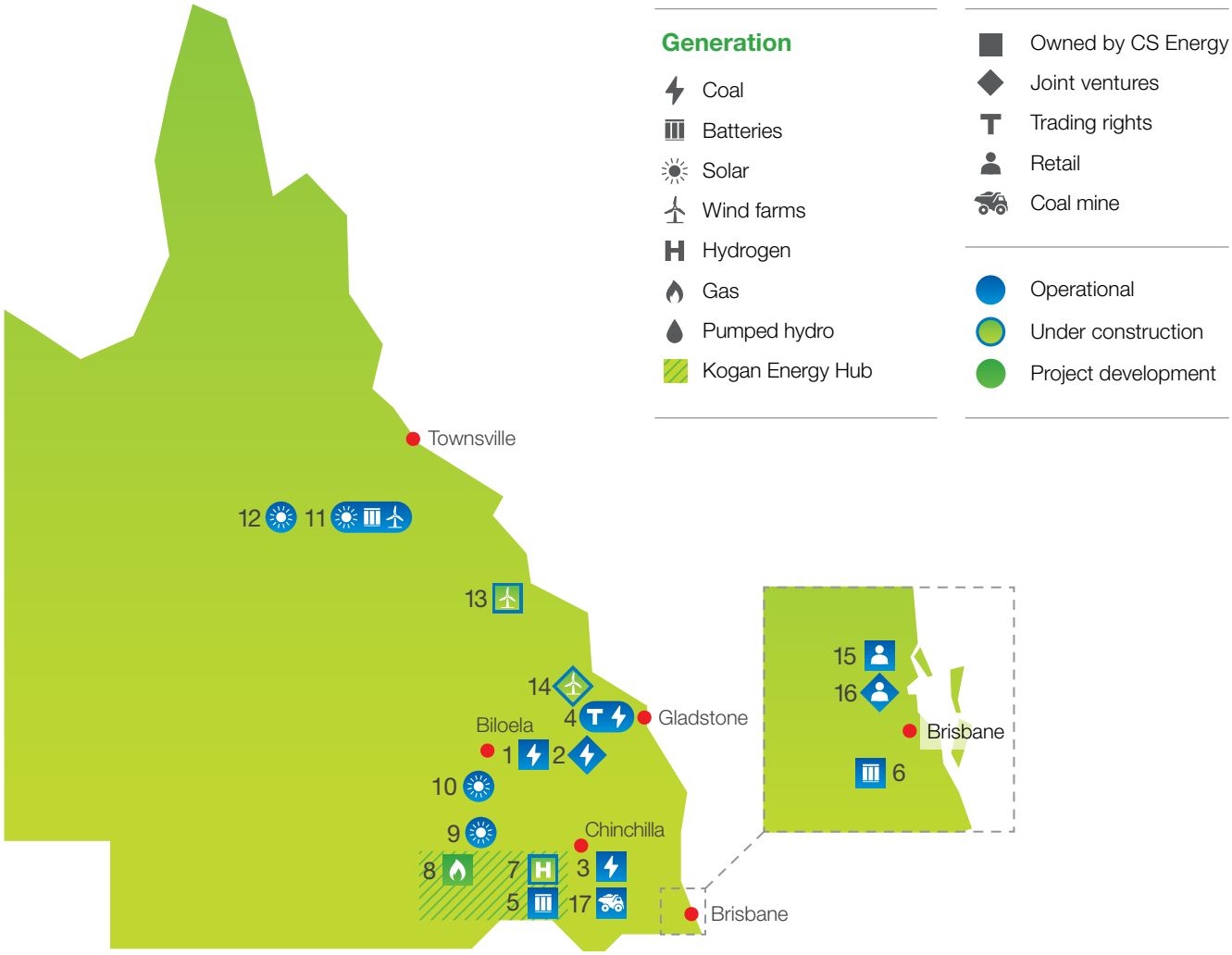
Our communities

CS Energy is proud to call Biloela, Chinchilla, Brisbane and Greenbank home, and we are committed to building lasting and positive relationships in these communities. We work with and listen to our near neighbours to minimise the impact of our operations on their properties.

This year we broadened our footprint to include Mount Morgan and Lotus Creek in Central Queensland where we are building the Boulder Creek and Lotus Creek wind farms.

Through our community sponsorships program and community benefits funds, we provide financial support to projects, events, or initiatives that deliver long-lasting benefits to our local communities.

Our portfolio and project pipeline



Coal-fired generation

1 **Callide B Power Station** – 700 MW

2 **Callide C Power Station** – 844 MW
(50/50 joint venture with IG Power (Callide) Ltd)
Gangulu country

3 **Kogan Creek Power Station** – 750 MW
Barunggam country

4 **Gladstone Power Station** – 1,680 MW, trading rights
Bailai, Gurang, Gooreng Gooreng and Taribelang Bunda country

Renewables and firming

5 **Chinchilla Battery** – 100 MW/200MWh
Barunggam country

6 **Greenbank Battery** – 200MW/400MWh
Yuggera Ugarapul country

7 **Kogan Renewable Hydrogen Demonstration Plant**
Barunggam country

8 **Brigalow Peaking Power Plant** – 400 MW
Barunggam country

9 **Columboola Solar Farm** – 162 MW, Power Purchase Agreement
Iman 4 country

10 **Moura Solar Farm** – 56 MW, Power Purchase Agreement
Gangulu country

11 **Kennedy Energy Park** – 60 MW, Offtake Agreement
Yirendali country

12 **Hughenden Solar Farm** – 15 MW, Power Purchase Agreement
Yirendali country

13 **Lotus Creek Wind Farm** – 285 MW
Barada Barna and Barada Kabalbara Yetimarala country

14 **Boulder Creek Wind Farm** – 228 MW, 50/50 joint venture with Aula Energy
Darumbal and Gangulu country

Retail

15 **Large commercial and industrial – Queensland**

16 **Alinta Energy 50/50 joint venture – South East Queensland**

Coal assets

17 **Kogan Mine** ML 50074 – 130 Mt, MDL 335 – 400 Mt
Barunggam country

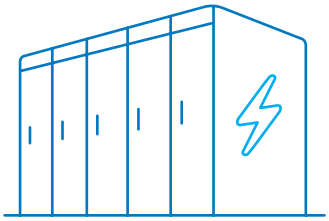
Customer and community highlights

Supporting the decarbonisation needs of our customers

We signed a seven-year retail agreement with Queensland Airports Limited (QAL) to supply them with renewable energy to power the Gold Coast and Townsville Airports. Shifting to 100 per cent renewable energy for operations at both airports is a major step towards QAL achieving its Net Zero 2030 target by offsetting almost 90 per cent of the organisation's Scope 1 and Scope 2 emissions.

Renewable energy projects from CS Energy's offtake portfolio in regional Queensland will help generate the 30 GWh needed by Townsville and Gold Coast Airports annually to power operations, from lighting and air conditioning to escalators and charging stations.

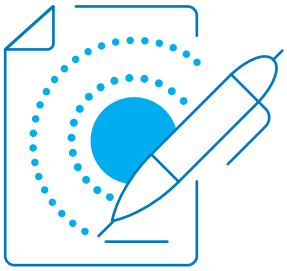
Adding flexible battery capacity to the power grid



CS Energy began commercial operations of the Chinchilla and Greenbank batteries in FY2025, boosting our capability to quickly respond to market requirements. Grid-scale batteries are fast and flexible, with the ability to respond within milliseconds to smooth out fluctuations in electricity supply and frequency, helping support system security and reliability.

Batteries are expected to play an important role in responding to the trend of higher daily and seasonal peaks in electricity demand. Queensland often has a surplus of energy in the middle of the day, then demand increases significantly in the late afternoon and evening, particularly during summer. Batteries soak up energy when it is plentiful on the grid, storing it for later on when it is needed the most.

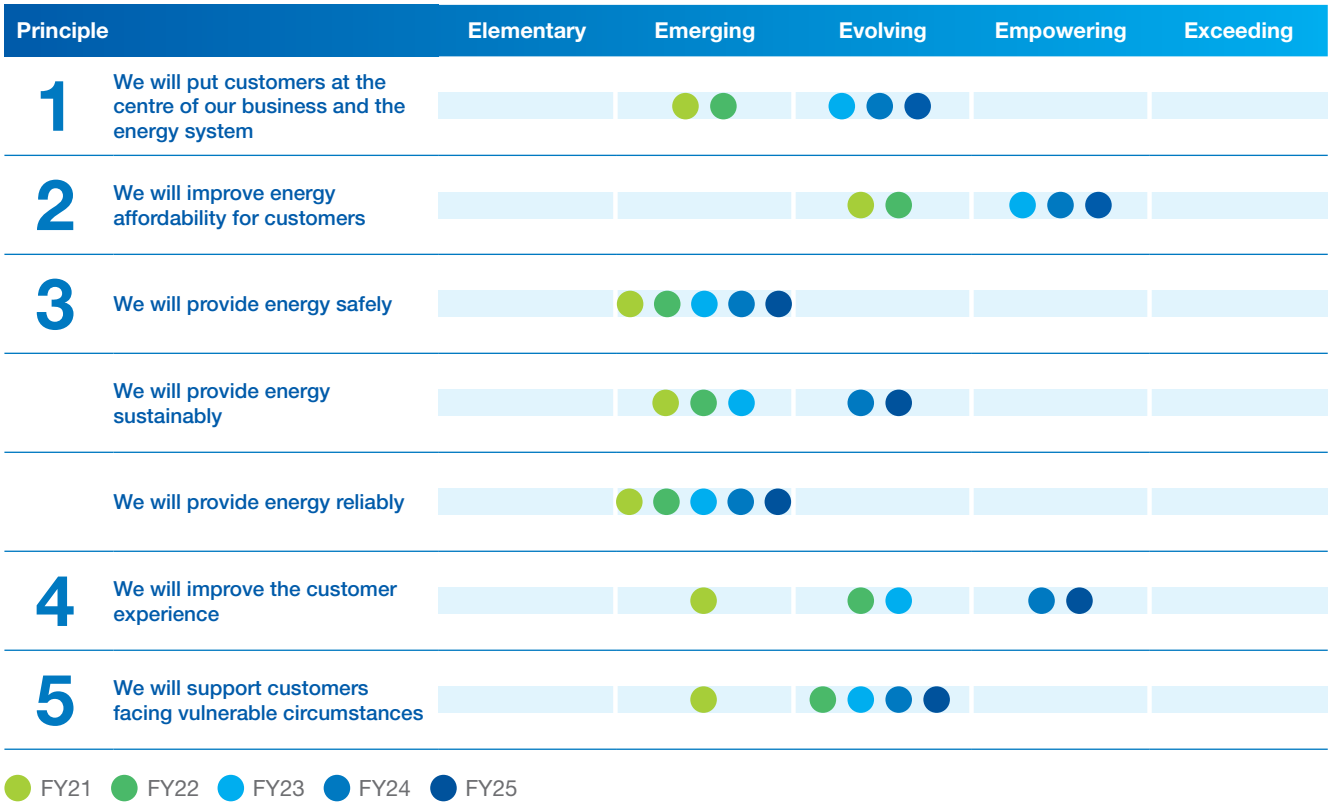
Preserving Indigenous heritage at Callide Power Station



CS Energy and elders of the Gaangulu Nation People (GNP) signed a Cultural Heritage Management Plan, ensuring the protection of irreplaceable cultural sites, artefacts, traditions, and practices within the boundaries of the Callide Power Station. The agreement was a culmination of nearly a year of collaboration, reflecting a unified effort to ensure the cultural heritage of the area is identified, managed, and protected.

The Cultural Heritage Management Plan includes a financial commitment to the GNP which will contribute to community development programs and a Keeping Place network, in which cultural artefacts can be relocated for further study, preservation and teaching of new generations of Indigenous people.

Our maturity journey



CS Energy's self-assessed maturity levels reflect the progress we have made to become a more customer-focussed business and diversify our energy portfolio.

Areas where we are still maturing are the safety and reliability of our thermal generation assets. Since the Callide C3 incident in April 2025, we have made significant progress in strengthening our operations. Refer to the case study on the Electricity Maintenance Guarantee for further information.

Our activities that supported the Energy Charter principles in FY2025

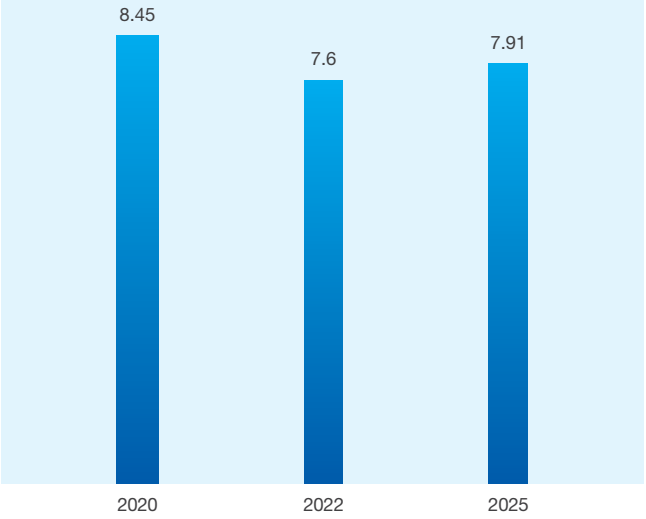
Powering large energy users

CS Energy's retail business is purpose-built to serve large commercial and industrial customers with tailored energy solutions that combine traditional thermal generation with the flexibility of renewable sources. Our structured energy products are designed to align with each customer's operational needs and risk profile, enabling them to manage energy costs while advancing their sustainability goals.

During FY2025, we continued to expand our customer base, marked by an increase in the number of large commercial and industrial clients, from 29 to 33. The market share of our large commercial and industrial (C&I) retail business in Queensland increased to approximately 16 per cent.

Performance rating of CS Energy retail business

Among surveyed brokers and customers[1]



This year we worked with an independent market research firm to conduct our third survey of customer and broker perceptions of CS Energy's retail business. CS Energy rated 7.91 out of 10 for overall satisfaction compared to 7.6 in the previous survey in 2022.

A standout example of this progress is our agreement with Queensland Airports Limited (QAL). Under the seven-year deal, which commenced on 1 January 2025, CS Energy is supplying 100 per cent renewable energy to the QAL-owned Gold Coast and Townsville airports. This agreement will deliver approximately 30 GWh of clean energy annually, powering airport operations such as lighting, air conditioning, escalators, and charging stations.

The partnership with QAL supports their Net Zero 2030 target of offsetting nearly 90 per cent of their Scope 1 and 2 emissions and aligns with QAL's long-term sustainability and expansion plans ahead of anticipated passenger growth in the lead up to the 2032 Olympic and Paralympic Games.

1. Forethought Outcomes (2025) CS Energy Customer Research 2025.

CS Energy has strengthened our commitment to customer experience by investing in digital tools and service enhancements. We launched an upgraded customer portal and implemented a new customer relationship management system. These improvements have enabled more personalised account management and provided customers with greater visibility, control, and insights into their energy usage and billing.

Our demand response initiatives enable customers to reduce or shift their electricity use during peak periods, contributing to grid stability while delivering financial benefits back to customers. Our emerging virtual power plant capabilities further enhance flexibility by aggregating distributed energy resources – such as rooftop solar, battery storage, and controllable loads – into a coordinated, dispatchable portfolio.

CS Energy has contributed to the growth of Queensland's electric vehicle (EV) ecosystem through its partnership with the Queensland Government, installing 400 EV chargers during FY2025 as part of a broader rollout that has now delivered over 1,400 chargers across more than 285 government sites, including TAFE Queensland campuses, Queensland Health facilities, emergency services, and departmental offices.

As a preferred supplier under QFleet's EV Charging Infrastructure Arrangement, CS Energy delivers tailored, cost-effective solutions that incorporate smart technology, remote monitoring, load management, and flexible access options.

In parallel, we are exploring the integration of EVs into the broader energy system through emerging technologies such as vehicle-to-grid, which have the potential to enhance grid resilience, support demand management, and improve energy efficiency across the state.

Energy Charter principles supported

- Principle 1: We will put customers at the centre of our business
- Principle 2: We will improve energy affordability for customers
- Principle 4: We will improve the customer experience

Supporting the Electricity Maintenance Guarantee

In FY2025, the Queensland Government introduced an Electricity Maintenance Guarantee – an investment, performance, and accountability framework of asset maintenance on existing publicly-owned power plants.

CS Energy is committed to delivering on the Guarantee in order to fulfill the Government's objective of delivering affordable, reliable and sustainable energy to Queenslanders. Under the Guarantee, CS Energy and other state-owned generators are provided with investment certainty to deliver on their five-year asset management plans, as amended from time to time.

In response, the CS Energy Board set new key performance indicators (KPIs) for maintenance investment, personal safety, process safety and plant performance.

CS Energy met the KPIs for critical control verifications, significant injury or fatality, bowties and summer availability.

We did not meet the following five KPIs:

- Significant process safety event – the Callide Unit C3 major operational safety event on 4 April 2025 meets the definition of a significant process event.
- Safety critical equipment – the result of 75 per cent reflects that this KPI was achieved in three out of four quarters for the year.
- Statutory maintenance compliance – as part of quarterly reporting to shareholding Ministers in Q3, CS Energy reported three items of statutory maintenance that were non-compliant, meaning that the target of 100 per cent compliance was not achieved. There were no overdue statutory maintenance items on 4 April 2025, and overdue statutory maintenance was not a contributor to the Unit C3 incident on that date.
- Capital works delivery – the result of 75 per cent reflects that this KPI was achieved in three out of four quarters for the year.
- Equivalent forced outage factor – our actual result was 0.1 per cent outside of the target, largely due to the extended outage of Callide Unit C3 following the incident on 4 April.

KPI	Definition	FY2025 target	FY2025 actual
PERSONAL SAFETY			
Critical control verifications (% of scheduled)	Completion of on-the-job verifications to confirm that key personal safety critical controls are in place to ensure activities can be performed safely. Critical Control Verifications (CCVs) are completed when any identified actions from the CCV have been addressed and closed out. Progress is reported quarterly, with target completion of 1,500 CCVs required by the end of the financial year.	100%	100%
Significant injury or fatality (number)	An incident classed as an actual Category 4 Health and Safety incident under CS Energy's Incident Category Matrix, which is defined as a fatality or multiple fatalities or a serious injury or illness, defined by Workplace Health and Safety Queensland, where the reasonable maximum consequence is a fatality. Performance reported each quarter, with target compliance required each quarter.	0	0
PROCESS SAFETY			
Bowties (%)	This metric measures the number of process safety bowties developed. Bowties are a risk assessment method that visually displays hazards and barriers in a single diagram, helping to identify proactive and reactive risk management and better understand risks and controls. Progress is reported quarterly, with completion of 32 bowties required by the end of the financial year.	100%	100%
Significant process safety event (number)	A process safety event resulting in a fatality or multiple fatalities; irreversible environmental harm; or an unplanned station outage of greater than eight weeks.	0	1
Safety critical equipment (%)	This metric measures the development and implementation of a Safety Critical Equipment (SCE) Management Framework to ensure SCE is clearly designated and managed. This includes the development of SCE performance standards to ensure any change or work on SCE is properly risk assessed and documented. Progress is reported quarterly, with completion required by the end of the financial year.	100%	75%

KPI	Definition	FY2025 target	FY2025 actual
MAINTENANCE			
Statutory maintenance compliance (%)	Compliance with statutory work obligations, by either completing (technical completion) statutory work by the required deadline, undertaking a risk assessment and confirming a unit can safely continue to operate while the statutory work is completed (where the date has been set by CS Energy management rather than legislation), or removing the unit or equipment from service. Compliance with the target is required each quarter.	100%	99%
Capital works delivery (%)	Completion of key work programs, as identified in CS Energy's Strategic Asset Management Plan. Progress is reported quarterly, with target completion required by the end of the financial year.	100%	75%
PLANT PERFORMANCE			
Equivalent forced outage factor (%)	The percentage of a given period in which a generating unit is not available either fully or partially due to a forced outage, where a forced outage is an outage that could not have been reasonably delayed by 48 hours from identification of the problem. Performance is reported each quarter, with compliance required by the end of the financial year. It includes partial derates.	≤10%	10.1%
Summer availability (%)	The combined availability factor across all five of CS Energy's thermal units, for the period 1 January to 31 March (Q3). Availability factor is expressed as a percentage and is measured by the number of days that a unit is online and generating electricity in Q3, compared to total days in the quarter.	≥90%	97.5%

How we are improving

The Board and management are focused on embedding operational excellence to drive the performance improvements necessary to fully deliver on the Queensland Government's Electricity Maintenance Guarantee. Key operational improvements underway in FY2026 include:

- A restructured operating model to ensure clear accountability and role clarity.
- A new overhaul management framework to replace our legacy system and improve overhaul readiness.
- A deep dive into maintenance effectiveness, with targeted plans now in place to improve planning and execution.
- Operationalising process safety by ensuring all critical protection systems have documented standards and translating bowties into training materials for operators and supervisors.
- Aligning critical control verifications to our nine significant injury/fatality standards.

These changes are driving a cultural shift across the organisation that prioritises ownership, transparency and performance, and reduces risk.

We are also reviewing and upgrading our reporting systems and processes, to support the implementation of the Guarantee.

Energy Charter principle supported

Principle 3: We will provide energy safely, sustainably and reliably

Delivering new renewable energy and firming projects

Firming assets support reliability

CS Energy's 100 MW/200 MWh Chinchilla Battery commenced commercial operations early in July 2024. The battery provides fast-response, flexible energy to the market and has become an important part of our portfolio, supporting our coal-fired power stations.

Construction of the $300 million Greenbank Battery was completed this year, and it commenced commercial operations 13 June 2025. This asset was delivered on budget and has provided an additional 200 MW/400 MWh of firming capacity to our portfolio.

Planning and development work is well advanced for CS Energy's proposed Brigalow Peaking Power Plant at our Kogan Creek site in the Western Downs. The 400-megawatt gas peaker, which remains subject to CS Energy and relevant government approvals, will have fast start capability and operate in high demand periods to support power system reliability and complement variable renewable energy.

Minimising impacts on biodiversity at wind farm projects

CS Energy has worked closely with our construction contractors for the Lotus Creek and Boulder Creek wind farms to ensure that the projects comply with their environmental management plans and approval conditions. Both projects are located on privately owned land used for cattle grazing.

The wind farms have each received state and federal government approvals and are subject to a range of conditions to mitigate their impact on the environment, including environmental offset areas, cycad translocation management plans and the requirement for qualified wildlife handlers to be on-site during vegetation clearing.

The majority of the clearing footprint for the Boulder Creek Wind Farm is the 6.5m wide site access road to wind turbine pads. Once the road is formed, the area will be rehabilitated leaving a smaller operational footprint. The project has secured an environmental offset area of 1,215 hectares, which equates to more than three times the area being cleared during construction.

The Lotus Creek Wind Farm must abide by strict best practice control measures to minimise impacts to biodiversity, including setting aside an environmental offset area of approximately 4,500 hectares, which equates to more than 10 times the project's clearing footprint. The larger size of Lotus Creek Wind Farm's offset area is based on habitat type.

The clearing required for the Lotus Creek Wind Farm comprises less than one per cent of the property that the project is located on. The project is using controls such as on-site surveys, GPS tracking on machinery, physical and GPS flagging of protected areas, and satellite imagery to monitor construction and ensure that it stays within the approved clearing footprint.

Energy Charter principle supported

Principle 3: We will provide energy safely, sustainably and reliably

Building relationships and investing in our regions

CS Energy and elders of the Gaangalu Nation People (GNP) signed a Cultural Heritage Management Plan (CHMP) in February 2025 to ensure the protection of irreplaceable cultural sites, artefacts, traditions, and practices within the boundaries of the Callide Power Station.

Our Cultural Heritage team worked with the GNP, to develop the CHMP through proper consultation and collaboration, ensuring it reflects their knowledge, priorities, and cultural protocols.

This year we continued to engage with our customers and stakeholders who form our Stakeholder Advisory Council. The council includes a diverse range of members from organisations such as the Queensland Farmers Federation, Clean Energy Council, Energy Users Association, Toowoomba and Surat Basin Enterprise, St Vincent de Paul, Queensland Government customers and the Callide community.

The council plays an important role in our commitment to take accountability and be transparent about our operations. We ask the council for input on issues from our First Nations engagement through to how we can better support customers and our progress against our plan to be a safer, better business.

Through our social investment programs, we provided more than $620,000 in funding in FY2025 to community organisations in the regions in which we operate. We expanded our Community Sponsorship Program (for communities surrounding our Kogan Creek and Callide power stations) from two rounds to three to better align with community organisations' planning cycle for local events and initiatives. Our investment in projects, events and initiatives in the Banana Shire and Western Downs local government areas was approximately $300,000.

We launched new community benefit funds to support the communities surrounding our Lotus Creek and Boulder Creek wind farm developments in Central Queensland. We awarded $100,000 to community organisations in Clarke Creek and St Lawrence, near the Lotus Creek Wind Farm development, and co-funded $100,000 with our Boulder Creek Wind Farm joint venture partner, Aula Energy, to go towards community organisations in Mount Morgan, Westwood, Bouldercombe and Dululu.

In South East Queensland, the Greenbank Battery Community Benefit Fund entered its second year, providing $20,000 towards projects, events and initiatives by not-for-profit groups in the suburbs surrounding the battery.

We also provided almost $200,000 towards projects and initiatives that will have a long-lasting, positive impact on regional communities. This included funding for:

- Chinchilla Country University Centre, as a foundation partner
- Dolly Parton Imagination Library on the Western Downs
- Regional Benefits Sharing Framework on the Western Downs
- Skills development for school students in the Banana Shire and Western Downs through STEM awards and participation in the Hydrogen Grand Prix
- Major community and industry events in Dalby, Chinchilla, Moranbah, St Lawrence and Nebo.

CS Energy was honoured to be awarded 'Gold Great Neighbour' status by Western Downs Regional Council in March 2025. The accolade, which was awarded in line with Council's Communities Partnering Framework, underscores CS Energy's dedication and commitment to supporting strong economic, social and environmental outcomes whilst doing business in the Western Downs region.

Energy Charter principle supported

Principle 5: We will support customers facing vulnerable circumstances

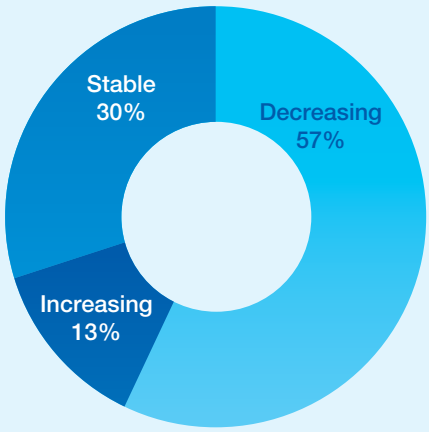
Remediating PFAS at Callide

CS Energy has been working since 2021 to manage impacts of the historical use of per-and poly-fluoroalkyl substances (PFAS) at Callide Power Station. PFAS are a group of manufactured chemicals present in firefighting foams that were historically used at various Australian sites including civil airports, defence bases, ports and large industrial sites.

Callide's use of PFAS was infrequent and in small quantities for training, testing and emergency response purposes. We removed firefighting foams containing non-compliant levels of PFAS in 2019 as part of a Queensland Government policy to phase out their use.

Over the past two years, CS Energy has been working under an Environmental Evaluation framework issued by the Department of the Environment, Tourism, Science and Innovation (DETSI). This framework required us to finalise a report summarising the sampling and monitoring work we have completed to identify PFAS source areas, pathways and affected areas, and remediation undertaken at source areas on site.

As a next step, DETSI issued an Environmental Enforcement Order (EEO) to put a timeframe and structure around the work we continue to do. This includes the requirement to prepare a Remediation Action Plan and a PFAS Monitoring Plan.



PFAS levels in testing area surrounding Callide Power Station

Sum of PFOS and PFHxS Trend in Wells (2020–2025)

As part of the Remediation Action Plan, CS Energy is expected to review the remediation work already completed at source areas on site (fire training ground and fuel oil tanks). We will also assess options to further remediate, remove, or manage PFAS on site at Callide Power Station. In preparation for this CS Energy has already undertaken or started some actions which include:

- Installing recovery bores to minimise seepage from site. CS Energy has five new bores installed, which now need to be equipped with seepage recovery pumps. This is expected to be completed by the end of 2025.
- Removing sediment from the northern stormwater pond at Callide A (in final planning).
- Trialling a water treatment plant so any PFAS in surface water collected on site via our drainage and dam systems and groundwater seepage can be removed. This work is now underway.

The PFAS Monitoring Plan will recommend an update to our existing quarterly technical monitoring program to include additional monitoring locations determined to be needed by the Remediation Action Plan. The current quarterly technical monitoring program will continue until the PFAS Monitoring Plan is completed and approved by DETSI.

To support our understanding of how PFAS moves in the area, we have installed equipment to monitor the flow of water containing PFAS entering the site from the north of Callide Power Station.

In June 2025 the National Health and Medical Research Council published updated guidelines for PFAS in drinking water. The updated guidelines included significantly lower values for PFOS and PFHxS. Each State and Territory will have the responsibility for implementing the new national guidelines.

CS Energy is working with Queensland Government agencies to understand how the guidelines will be applied in Queensland and what they mean for landholders in the Callide area. We will continue to support landholders in the Callide PFAS investigation zone whose drinking water source has PFAS levels above the existing guidelines, and this support will extend to landholders affected by the new guidelines.

We have delivered a range of tailored domestic drinking water solutions to to landholders, including bottled water, potable water deliveries and rainwater tanks. We will work closely with health experts and landholders to ensure the solutions that we offer are practical, effective and tailored to their domestic needs

Energy Charter principle supported

Principle 3: We will provide energy safely, sustainably and reliably

Principle 5: We will support customers facing vulnerable circumstances

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